



Voice Nimble
A Product of
Luminous Labs

www.voicenimble.com

Test on yourself, schedule precisely, or trigger calls automatically from store events.

Upload PDFs, FAQs & policies once — the AI uses them on every call, no retraining.

One Dashboard for Everything

Knowledge base, contacts, campaigns, call history, and analytics (total calls, success rate, average duration, filterable by day/month), plus call outcome tracking — Answered, Busy, No Answer, Voicemail, Failed — and integrations with Shopify, WordPress, and other platforms via API.

Real-World Use Cases

Sales outreach: schedule promo calls, let AI qualify and confirm orders while your team closes deals

Inbound handling: AI answers business-line calls with FAQs, order status, and escalations, 24/7

Abandoned cart recovery: call cart abandoners within minutes and send a checkout link by SMS

High-AOV verification: confirm high-value orders before fulfillment to cut chargebacks and errors

Built for Shopify Stores

Voice Nimble adds an AI voice agent to your store that calls buyers to confirm new orders, including cash-on-delivery, reducing fake and returned orders. It answers product, order, and shipping questions any time of day, in the customer's own language, using your store's own data — with every call recorded to your own cloud storage and a full transcript history.

Integrations & Security

Telephony (Twilio & Custom SIP) • AI Models (OpenAI & ElevenLabs) • WhatsApp Business • Gmail SMTP • Stripe • Google & Facebook SSO • AWS S3 • open REST API. Protected by a zero-trust architecture: TLS 1.3 and AES-256 encryption, role-based access, signed webhooks, OAuth 2.0 SSO, and complete audit trails.

SaaS Platform

Plan	Rate	Ontime Setup Fee
IVR (Starter)	₹5 / min	From ₹10,000
AI Conversation (Advanced)	₹8 / min	From ₹50,000
Custom (Enterprise)	Tailored	Custom

Shopify App

Plan	Price	Includes
Basic	\$29/mo	100 AI minutes/mo, inbound + outbound, Shopify sync
Advanced	\$79/mo	500 minutes/mo, broadcast campaigns, call recordings
Pro	\$199/mo	2,000 minutes/mo, dedicated success manager, SLA uptime

A **custom corporate plan** is available for high call volumes. Every SaaS plan includes a **7-day free trial**, no credit card required. Full details at voicenimble.com

Turn Every Phone Call Into a Sale — Automatically

Businesses lose revenue not because customers don't want to buy — but because nobody answered the phone. Voice Nimble, by Luminous Labs, is an AI voice agent that answers, qualifies, and converts customer calls 24/7, through natural conversation or a keypad IVR menu — so you never miss another order, booking, or sale.

<1s First Response	0.9s Avg. Reply Latency	100% Calls Transcribed	24/7 AI Availability
---------------------------------	-----------------------------------	----------------------------------	--------------------------------

Two Ways to Call, One Platform

 AI Conversation	 Keypad IVR
A real, natural, one-to-one conversation, not a script. Your agent greets the caller, understands intent, answers from your knowledge base, and hands off to a human when needed.	Call many, get instant answers. Callers hear an intro line and respond with keypad presses (1–9) through fully customizable, nested menus — ideal for high-volume confirmation calls.

How It Works, in Three Steps

1. Integrate — connect to your phone system, CRM, and store platform — Shopify, WordPress, or a custom stack via API.
2. Train — teach your AI your brand voice, products, policies, and workflows — once.
3. Automate — let AI handle calls, qualify leads, and book appointments while you monitor results live.

Build Your Own Virtual Agent — No Code Required

For AI Conversation  Set agent name, role & language  Human-sounding trained TTS voice  Custom greeting, or upload your own recording  Define goal, data to collect & info to share  Input variables feed spreadsheets & reports  Automatic hand-off to a human agent	For Keypad IVR  Custom intro line, recorded or uploaded  Nested keypad menus (1–9), fully customizable  Built to match exactly how you handle calls
---	---

Six Core Modules Behind Every Call

 01 · Text-to-Audio & Audio Calls Automated calls from text-to-speech or your own audio, scheduled for the right moment.  02 · AI-Powered Conversations Train the AI once on your business; every call after is a real conversation, not a script.  03 · Test, Schedule & Trigger via API	 04 · Broadcast Campaigns Upload a contact list and launch mass calling with real-time analytics.  05 · Contact Management Centralized, segmented, searchable contact database, imported from anywhere.  06 · Virtual Agent
---	---

What Our Clients Say



“

Outbound calling changed how we work — we scaled to far more daily calls while converting more of them, with the AI managing objections and booking appointments on its own.

Fabian Siegler
CEO, Dropmatix



“

AI calling unlocked scalable growth for us more conversations, more volume, more booked appointments, with far less manual effort.”

Kazi Ahmed
CEO, Buyer Seller



Frequently Asked Questions



Q. Will the AI sound natural to my customers?

Yes — Voice Nimble uses trained, human-like voices that understand intent and respond naturally.



Q. Can it handle high call volumes?

Yes — whether it's 10 calls or 10,000, Voice Nimble scales instantly without missed calls or extra hiring.



Q. How quickly can I get started?

You can be live in minutes — set up your call flows, upload contacts, and start calling, no technical setup required.



Ready to Turn Every Call Into Revenue?

Book a demo and hear your AI voice agent live capture every call, respond instantly, and never miss an opportunity again.



HAPPY
ENDING :)

CONTACT US



- +880 1850 023444
- support@voicenimble.com
- www.voicenimble.com
- House 761/A, Road 11
Avenue 6, Mirpur DOHS
Dhak 1216, Bangladesh